

# Cloud File Storage Relationship Index: Enterprise

Relationship scores for cloud file storage are shown below. The chart highlights some of the factors which contribute to a product’s overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.

	● Ease of Business	● Likely to Recommend	● Quality of Support	● Other Factors	Score
 <b>Resilio Active Everywhere</b>					8.55
 <b>Veeam Data Platform</b>					8.41
 <b>Nasuni</b>					8.19
 <b>LucidLink</b>					8.06
 <b>Igloo Software</b>					7.76
 <b>Amazon Elastic File System (Amazon EFS)</b>					7.73
 <b>Azure Files</b>					6.92

*(Cloud File Storage Relationship Index Enterprise continues on next page)*

\* Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.

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# Cloud File Storage Relationship Index: Enterprise (continued)

## Relationship Definition

Cloud file storage software facilitates the storage of unstructured data and information on the file level. These tools organize information in logical formats specified through folders and access paths. File storage systems support in-place updates and the storage of file system metadata.

Companies use cloud file storage tools to create organized cloud-based file systems and simplify storage management processes. These tools are less scalable than [block storage software](#) systems, but significantly simplify the processes of organizing and structuring information systems.

To qualify for inclusion in the Cloud File Storage category, a product must:

- ▶ Store back up and unstructured file data
- ▶ Create a simplified file-based storage system
- ▶ Be offered by cloud service providers

## Relationship Index Description

A product's Relationship score is calculated by a proprietary algorithm that factors in real-user satisfaction ratings for a number of relationship-related review questions. Software buyers can compare products in the Cloud File Storage category according to their Relationship scores to streamline the buying process and quickly identify the products that provide the best relationship with software sellers based on the experiences of their peers. For sellers, media, investors, and analysts, the Index provides benchmarks for product comparison and market trend analysis.

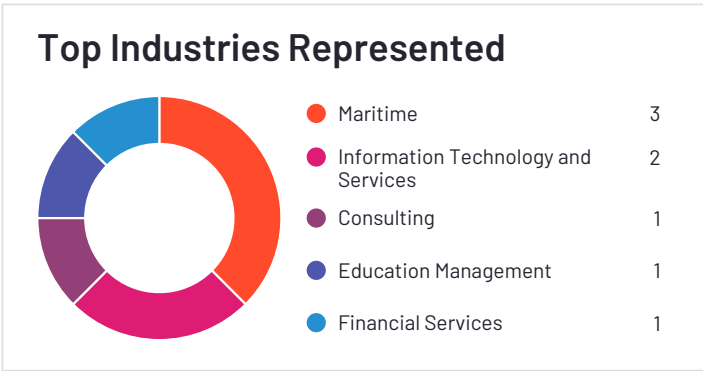
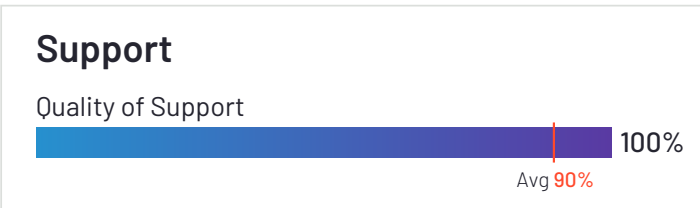
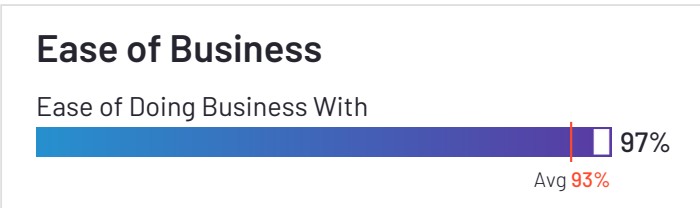
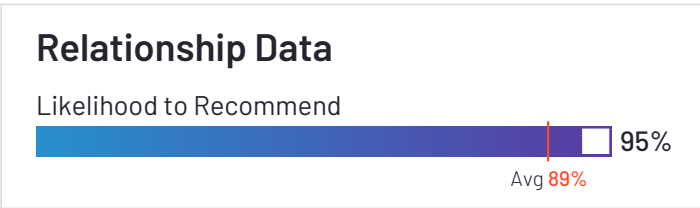
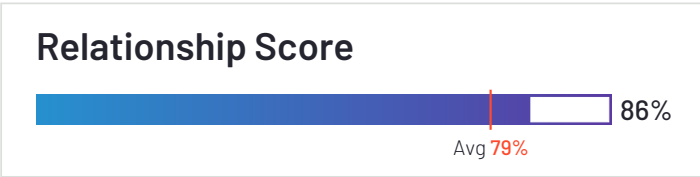
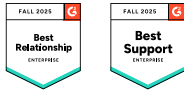
Badges are awarded to products for: Best Relationship (highest overall relationship score), Highest Quality of Support (highest overall quality of support score), and Easiest Doing Business With (highest ease of doing business with score).

Products included in the Enterprise Relationship Index for Cloud File Storage | Fall 2025 have received both a minimum of 10 reviews and 5 responses from real users for each of the relationship-related questions featured in our review form by August 12, 2025. These ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users, and a new Relationship Index report will be issued for this category as significant data is collected.



# Resilio Active Everywhere

4.8 ★★★★★ (40)



 <b>Ownership</b> Resilio	 <b>HQ Location</b> Pleasanton, US	 <b>Year Founded</b> 2016	 <b>Employees (Listed On LinkedIn)</b> 83	 <b>Company Website</b> <a href="https://resilio.com">resilio.com</a>
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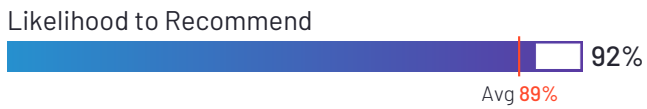
# Veeam Data Platform

4.6 ★★★★★ (671)

## Relationship Score



## Relationship Data



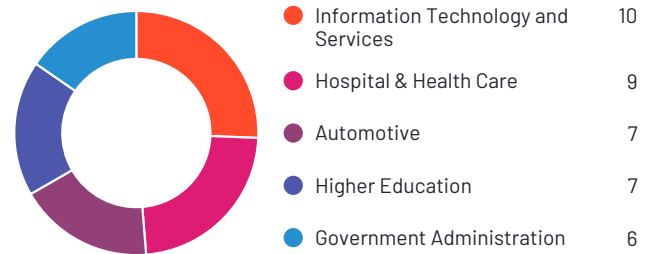
## Ease of Business



## Support



## Top Industries Represented



**Ownership**  
Veeam



**HQ Location**  
Columbus, OH



**Year Founded**  
2006



**Employees (Listed On LinkedIn)**  
6,186

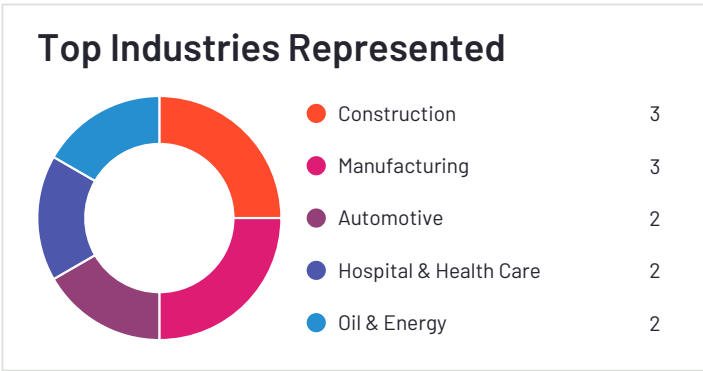
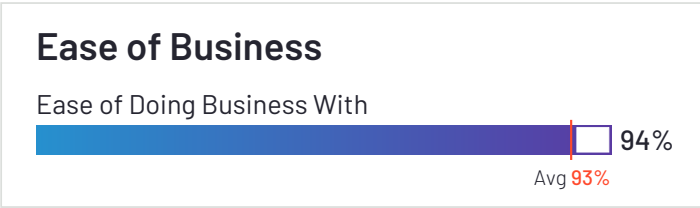
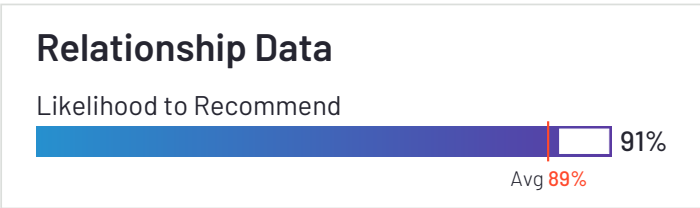
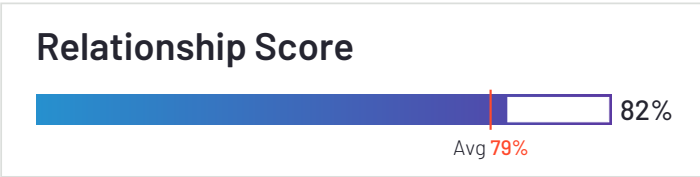


**Company Website**  
[www.veeam.com](http://www.veeam.com)



# Nasuni

4.6 ★★★★★ (48)

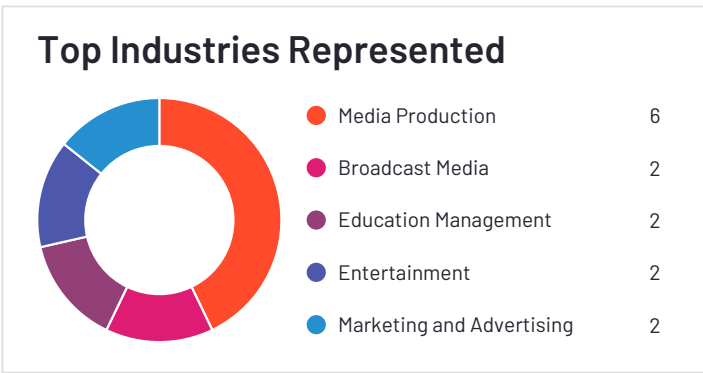
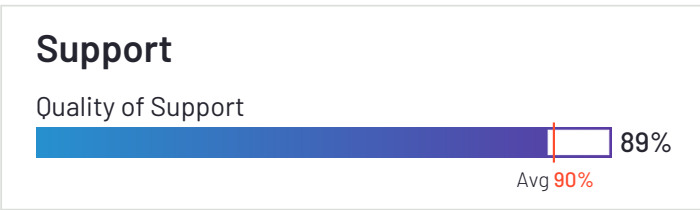
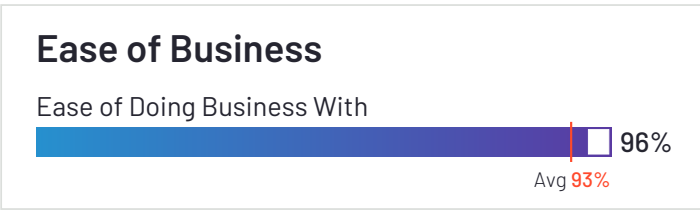
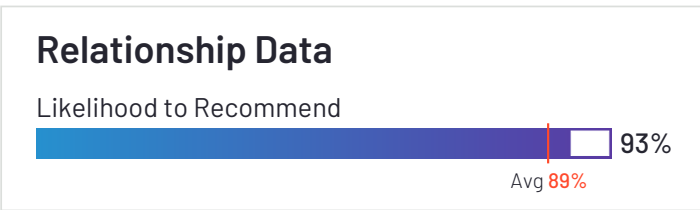
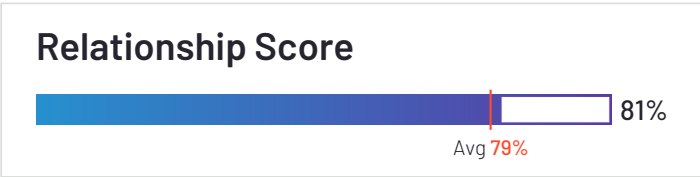


 <b>Ownership</b> Nasuni	 <b>HQ Location</b> Boston, MA	 <b>Year Founded</b> 2009	 <b>Employees (Listed On LinkedIn)</b> 572	 <b>Company Website</b> <a href="http://www.nasuni.com">www.nasuni.com</a>
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# LucidLink

4.5 ★★★★★ (472)



<p><b>Ownership</b> LucidLink Corp.</p>	<p><b>HQ Location</b> San Francisco, California, United States</p>	<p><b>Year Founded</b> 2016</p>	<p><b>Employees (Listed On LinkedIn)</b> 247</p>	<p><b>Company Website</b> <a href="https://lucidlink.com">lucidlink.com</a></p>
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# Igloo

4.2 ★★★★★ (94)

## Relationship Score



## Relationship Data



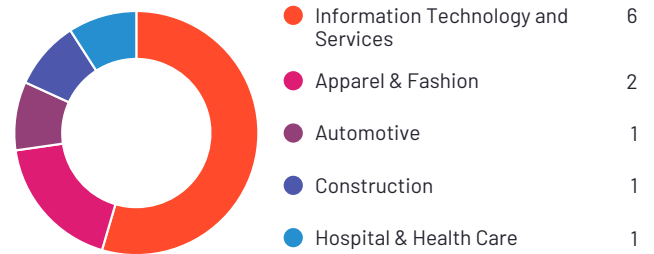
## Ease of Business



## Support



## Top Industries Represented



**Ownership**  
Igloo



**HQ Location**  
Kitchener, Canada



**Year Founded**  
2008



**Employees (Listed On LinkedIn)**  
108

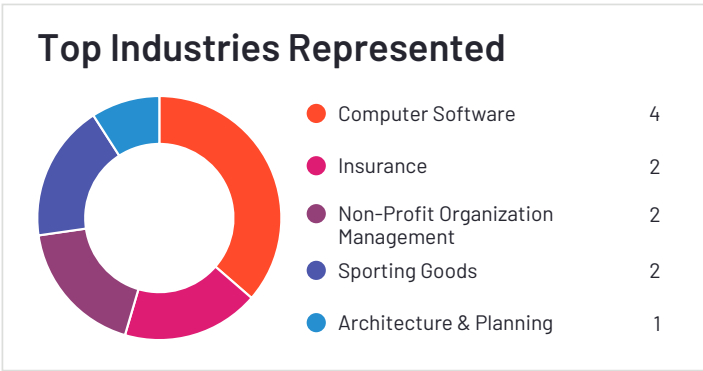
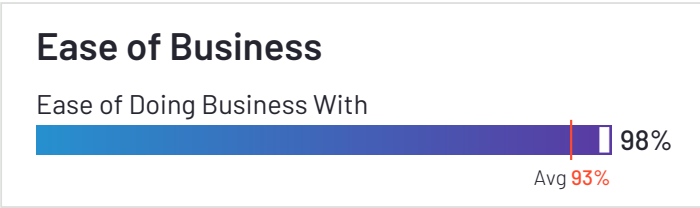
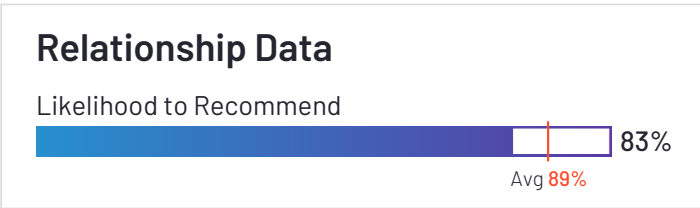
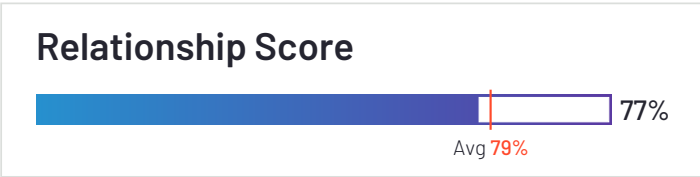


**Company Website**  
[igloosoftware.com](https://igloosoftware.com)

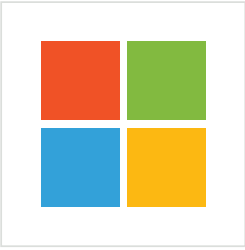


# Amazon Elastic File System (Amazon EFS)

4.5 ★★★★★ (123)



<p><b>Ownership</b> Amazon Web Services (AWS)</p>	<p><b>HQ Location</b> Seattle, WA</p>	<p><b>Year Founded</b> 2006</p>	<p><b>Employees (Listed On LinkedIn)</b> 146,691</p>	<p><b>Company Website</b> <a href="https://aws.amazon.com">aws.amazon.com</a></p>
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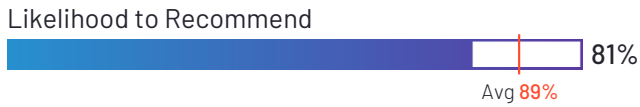
# Azure Files

4.3 ★★★★★ (125)

## Relationship Score



## Relationship Data



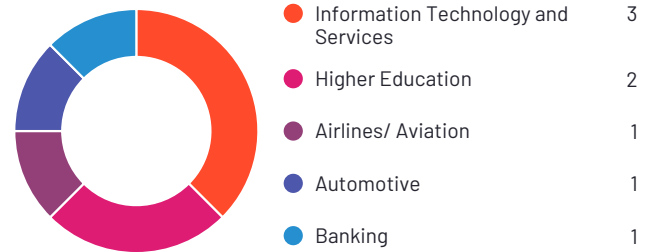
## Ease of Business



## Support



## Top Industries Represented



**Ownership**  
Microsoft



**HQ Location**  
Redmond, Washington



**Year Founded**  
1975



**Employees (Listed On LinkedIn)**  
232,306



**Company Website**  
[microsoft.com](https://microsoft.com)

# Relationship Index Methodology

## Relationship Index Inclusion Criteria

Products included in the Enterprise Relationship Index for Cloud File Storage | Fall 2025 have received a minimum of 10 reviews and 5 responses for each of the relationship-related questions featured in our survey by August 12, 2025. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process and encourage the inclusion of additional products.

## Segmented Index Scoring Methodology

When viewing an Index report by segment size, the same Index scoring methodology applies. However, the review data used is only from reviewers who are employed by a company within a particular company segment.

G2 uses the following definitions for company segments:

- ▶ Small-Business Review: A review from someone who works at a company with 50 or fewer employees
- ▶ Mid-Market Review: A review from someone who works at a company with 51-1,000 employees
- ▶ Enterprise Review: A review from someone who works at a company with 1,001+ employees

## Relationship Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique, patent-pending algorithm to this data to calculate the product's Relationship score. The Enterprise Relationship Index for Cloud File Storage | Fall 2025 report is based off of scores calculated using the G2 relationship algorithm v1.0 from data collected through August 12, 2025. The Relationship score is affected by the following (in order of importance):

- ▶ Customers' reported ease of doing business with the seller based on reviews by G2 users
- ▶ Customers' satisfaction with the product's quality of support based on reviews by G2 users
- ▶ Customers' likelihood to recommend each product based on reviews by G2 users
- ▶ The number of reviews received on G2; buyers trust a product with more reviews, and a greater number of reviews indicates a more representative and accurate reflection of the customer experience.

*(Cloud File Storage Relationship Index Enterprise Methodology continues on next page)*



# Relationship Index Methodology (continued)

## Categorization Methodology

Please visit G2's [categorization methodology](#) page to learn more about how products are categorized. For more in-depth information about how we refer to different types of software, please view our [list of standard definitions](#).

## Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.